



TEL: 010 100 3138 • EMAIL: SUPPORT@GRASSWHOLESALERS.CO.ZA • WWW.GRASSWHOLESALERS.CO.ZA

QUOTES:

- Quote is subject to stock availability on date of order.
- Quotes valid for 7 days
- 100% upfront payment required for order confirmation.
- To be collected and arranged 4 hours prior to collections, unless delivery is arranged and scheduled.

DELIVERY:

- Pickup (not delivery) can be arranged for any business dates.
- Deliveries can only take place on Tuesdays or Wednesdays during business hours. If other week days are required please add delivery costs of R7 per square.
- Customer will be called approximately 1 hour prior to delivery to confirm.
- Confirmed orders will take on average 5 days to deliver, but can take up to 10 days from order confirmation.
- Should delivery fail due to the customer not being available at the delivery address after it has been arranged and confirmed, the customer will be liable and will have to either collect directly from the warehouse, or pay for re-delivery.
- Should the customer be unreachable the day of delivery (prior to delivery), the delivery will be cancelled and rolled over to the next available date i.e. Tuesday next week.
- Maximum offload distance from delivery vehicle is 12m. For distance further than 12m special arrangements needs to be made and additional cost will be charged.
- Payment confirmation and clearance has to be received 48 hours prior to delivery booking. I.e. Payments which clears on a Monday can still be delivered by Tuesday or Wednesday the same week. Anything later will be delivered the following week Tuesday or Wednesday.
- When receiving cancellation after free delivery has already been executed to the customer, the customer will be liable for delivery costs (estimated at R8.50 per square meter), or a 10% handling fee, whichever is greater.
- Returns: Cost of returns will be borne by the customer.

TERMS AND WARRANTEE:

- Received goods have to be inspected and any defects in the products have to be reported within 48 hours after successful delivery.
- Grass Wholesalers is the supplier of artificial grass only and do not take responsibility for work performed or damage caused by installers, contractors or any other third parties who will bill the customer directly.
- All calculations and estimations have been done to the best ability of the company. This quote therefore only indicates the cost of the grass thereon, and makes no claim that it may resolve all the requirements to complete the whole project. In rare cases during installation more grass than quoted may be required. In such an event additional grass needed will be for the customer's account.
- By accepting this quote you are agreeing to our terms and conditions which include the Delivery Terms and the Product Warrantee. All legal documents and terms and conditions including the warrantee can be downloaded on this webpage: <http://www.grasswholesalers.co.za/terms> We can also email this to you on request support@grasswholesalers.co.za

SEND PROOF OF PAYMENT TO:

Email: info@grasswholesalers.co.za

Fax: 086 696 4362

NB: Please ensure to use invoice number as reference on payment

ACCEPTANCE:

I, _____ herewith accept this quotation.

Signed _____

Date _____

